

## Chris O'Brien

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**From:** Katie Tadlock <ktads92589@gmail.com>  
**Sent:** Thursday, February 27, 2025 10:23 AM  
**To:** House Finance Committee  
**Subject:** Response to nursing home staffing and quality care standards

Good morning,

My name is Katie Tadlock and I have been a cna for nearly 17 years. The majority of that time has been spent working in the state of Rhode Island. I've worked at many different long term care facilities including those with Alzheimer's/dementia care units as well as assisted living facilities. I have worked in family owned facilities, like the two I'm currently employed by, and corporate owned facilities. There is a vast difference between the two. Family owned facilities prioritize the residents, their families, and their staff. This is evident in how the staff work and act toward each other as well as the residents, and by how the residents look, act, and behave. The last facility I worked at was corporate owned and everyone, including the patients, were stressed to the max. There were uncontrolled behaviors, residents clothes and appearances were drab, nurses and cnas were running around and constantly complaining, etc. no one can work like that and no one wants to work like that. There needs to be set staffing ratios that need to be abided by and consequences for those that don't. CNAs do not get paid nearly enough for the amount of work that we do. Nursing homes need to be held accountable for providing safe staffing and paying livable, quality wages.

Sent from my iPhone