

As a Director of Rehab services and Physical Therapist, I support HB5076 Article 10.

Cherry Hill Manor has received a deficiency free survey by the Department of Health and has achieved a 5 Star quality rating. We have accomplished this by determining the appropriate staff levels to serve our patients and residents needs; without a mandate from the State of Rhode Island. If the fines were imposed our facility would not survive and we would not be able to care for the residents who currently reside in our facility.

Mandating staffing levels is not how quality outcomes are accomplished. There is numerous staff in the facility that provide care who are not accounted for in the proposed staffing mandate. The residents care and needs are provided and met by the nurse managers, physical, occupational and speech therapists, activities personnel, social workers and dietary staff.

For these reasons, I support HB5076 Article 10

Sincerely,

Heather Croteau, DPT
Director of Rehab
Cherry Hill Manor